DISA Direct

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Introduction

This presentation is designed to familiarize our customers with DISA Direct. DISA Direct facilitates the ordering of products and services offered by DISA using the Order Entry system.

Order Entry is a method by which users submit requests electronically, and receive status regarding their requirements, and other capabilities essential for the management of their information systems services.

The best place to start is at the beginning. So, we will start our discussion with an overview of DISA Direct.

Objectives

The primary objectives of this lesson is to:

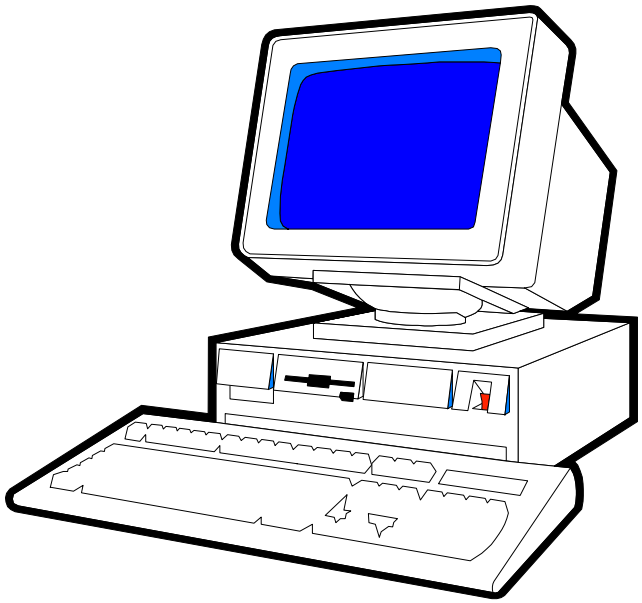
Describe the guidance concerning DISA Direct

Describe how to access DISA Direct

Explain the options available through DISA

Overview

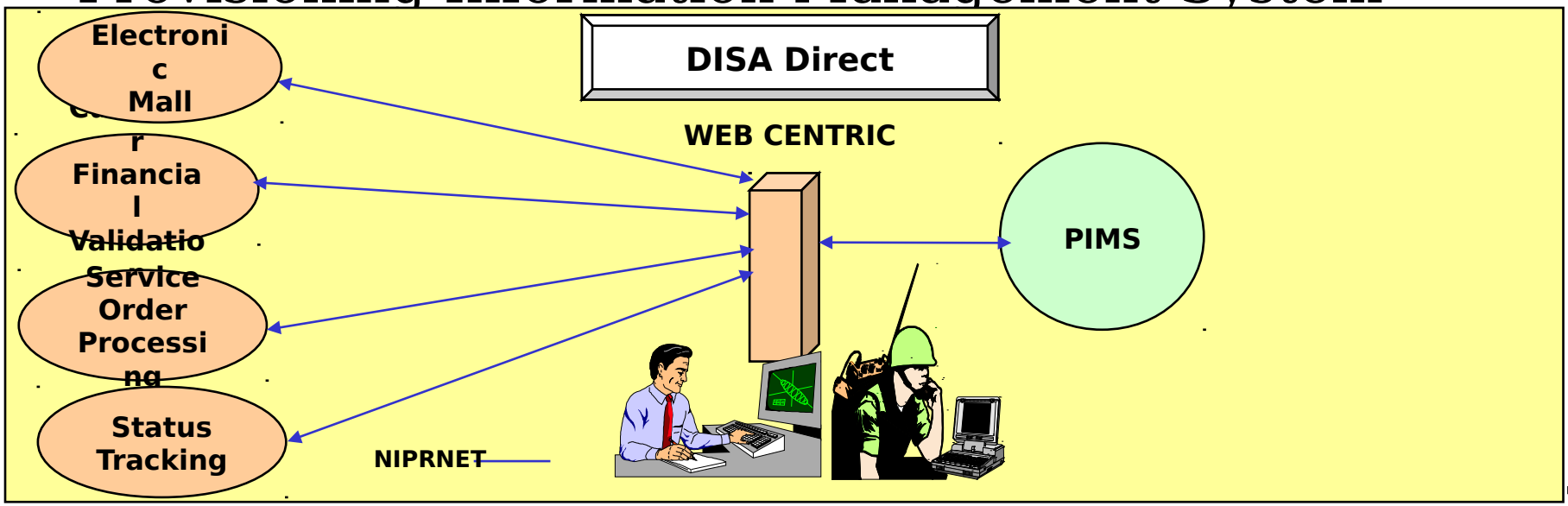
It is the intent of DISA to implement a consistent, integrated electronic environment for customers to view and request DISA products and services on-line, via the World Wide Web.



Overview

DISA Direct is the answer to this:

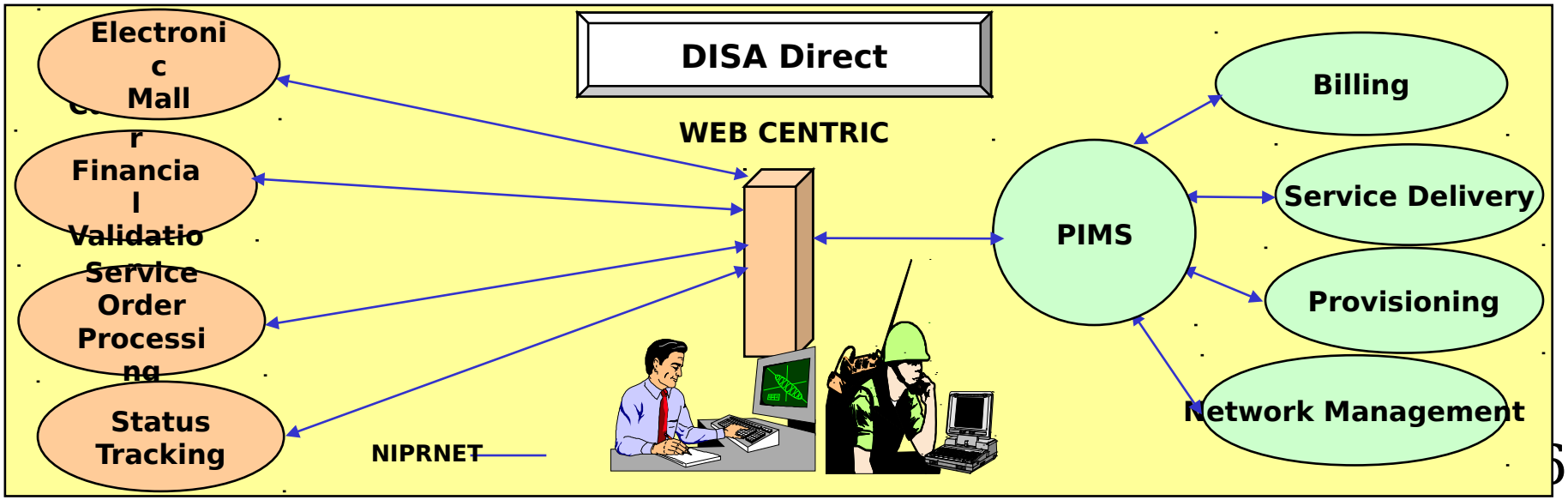
Customers perform a variety of functions via the web.
The data input by the customer is fed into the Provisioning Information Management System



Overview

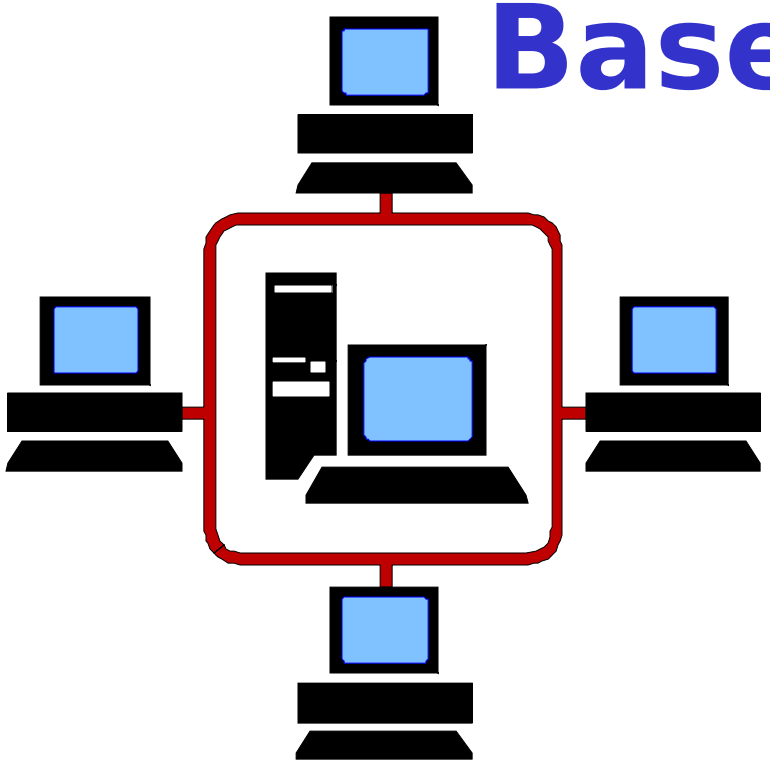
The data from the PIMS is used by DISA personnel to perform a variety of functions.

Data is then fed back through the PIMS and onto the web, providing customers with information on their request.

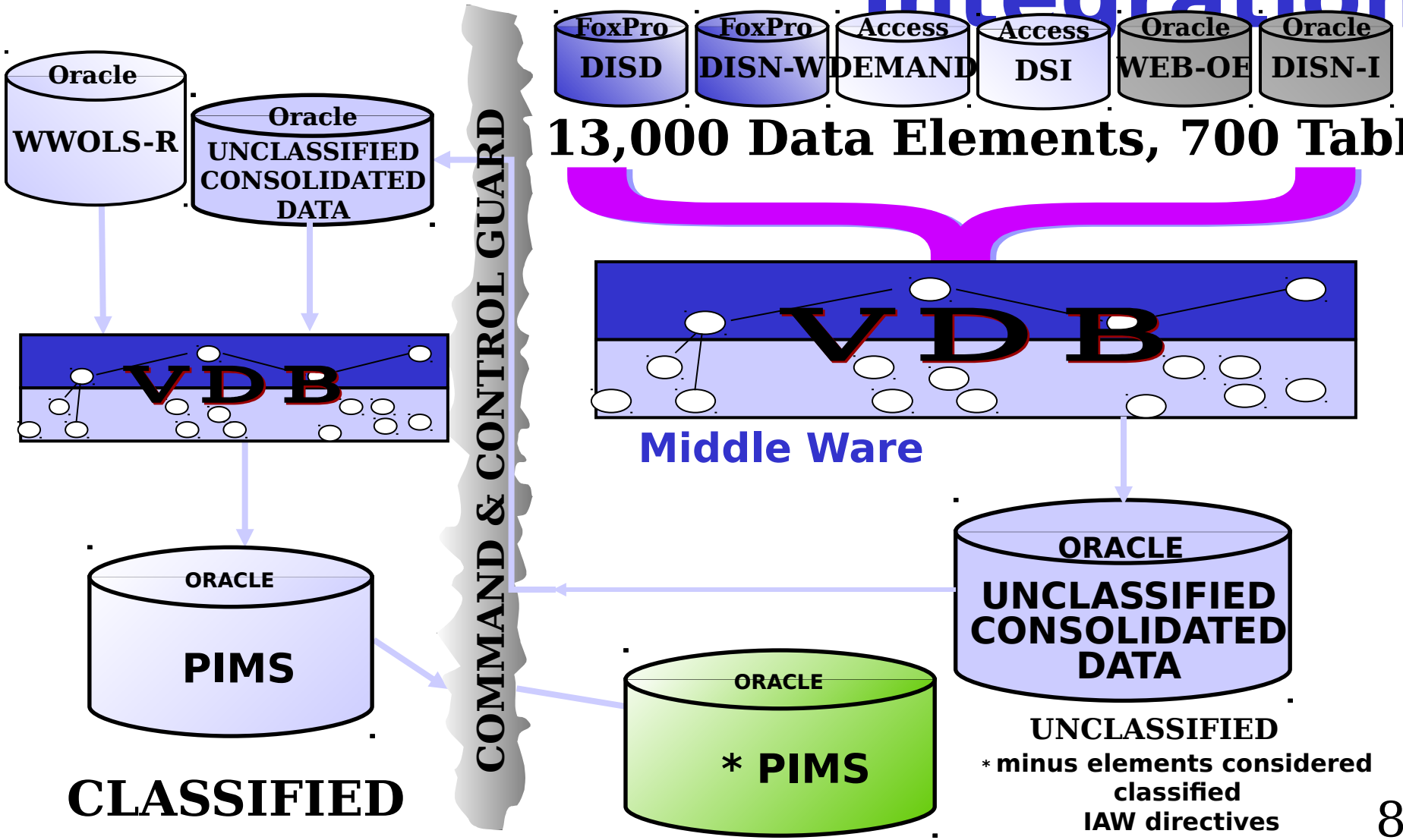


Why A Relational Data Base

- Data Duplication Eliminated
- Data Integrity Validated and Maintained
- Data Currency: Accurate and Near Real-Time
- Data Sharing by all Applications
- Data Interchange Simplified
- Data Independence from Data Structure
- PIMS will meet Govt / DISA Standards



Data Integration



Benefits of DISA Direct

Benefits of DISA Direct:

Permits the electronic processing of requests, eliminating the influx of paperwork.

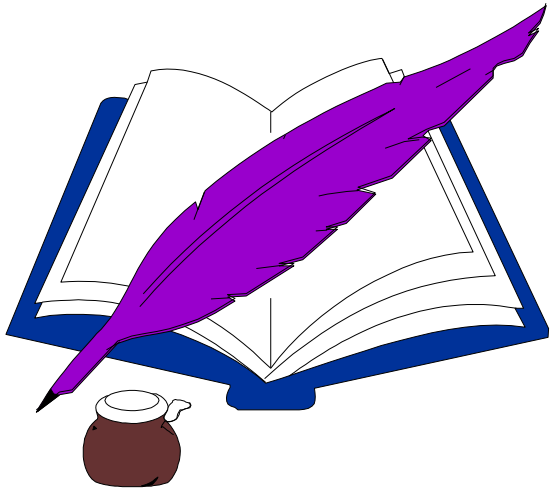
Improves response time to requests.

Eliminates the use of AUTODIN.

Procedures

The procedures for the new ordering process using DISA Direct are located in DISAC 310-130-X.
The DISAC 310-130-X tells about DISA Electronic Mall and Order Entry while providing a description of process.

This circular is available for viewing on the WWW at the DISA Direct home page under reference.



System Requirements

To access DISA Direct, a World Wide Web browser and a connection to a TCP/IP (i.e. NIPRNET/INTERNET) network are required.

You must be using the 128-bit version (export restricted US-only) version of Internet Explorer or Netscape.

The DISA Direct web pages have been optimized for viewing with Microsoft's web browser, Internet Explorer 4.0 and above; and Netscape's browser, Communicator 4.0 and above.

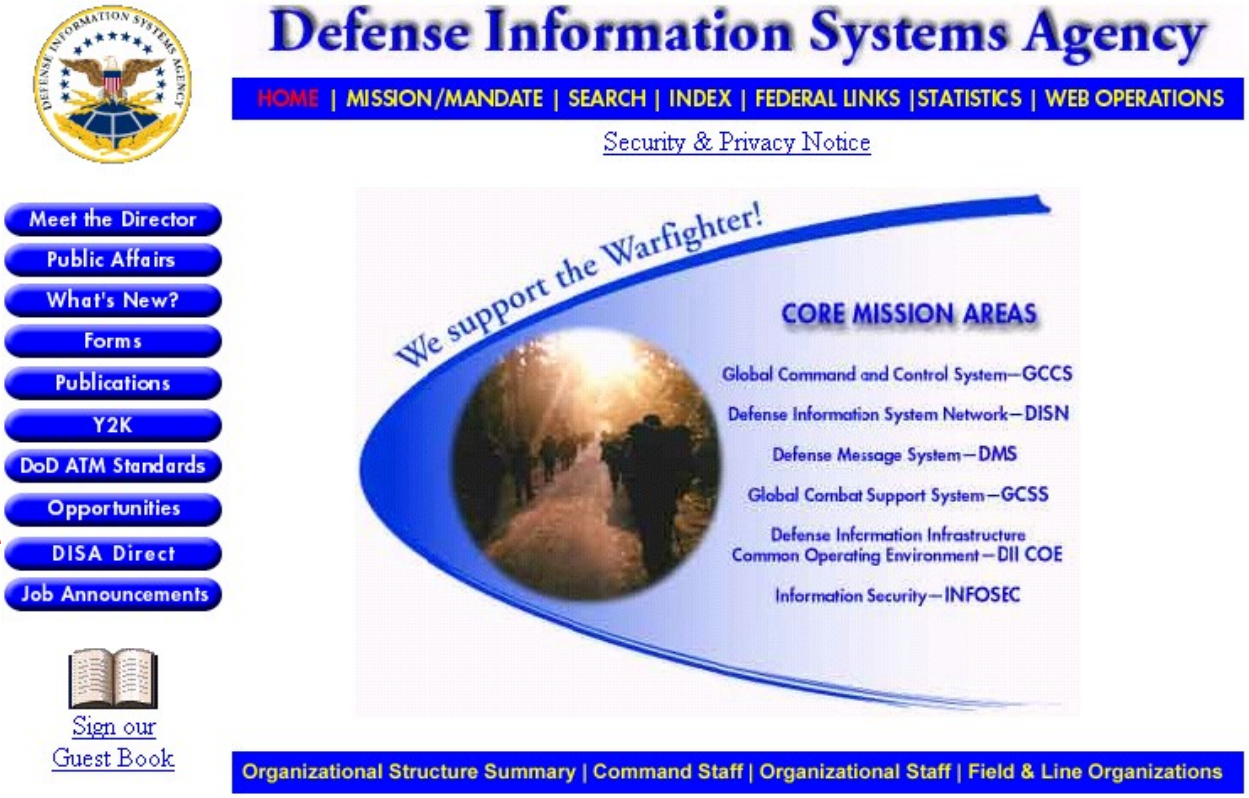
Vendor recommended system requirements for these web browsers:
Microsoft Internet Explorer version 4.0 or above:
1) 486DX/66 or higher processor
2) Windows 95, Windows 98, or Windows NT 4.0 (if using Windows NT 4.0 you must
have NT Service Pack 3 or higher installed.)
3) For Windows 95 and Windows 98 - 16MB (megabytes) of RAM minimum
4) For Windows NT - 32 MB of RAM minimum
Netscape Communicator version 4.0 or above:
1) 486 or higher processor.
2) Windows 95, Windows 98, Windows NT 3.51, or Windows NT 4.0
3) Macintosh PPC System 7.6.1 or 8.1

Site Address

There are two ways to get to the DISA Direct home page.

First, you can access the DISA home page at www.disa.mil then click on the DISA Direct Link.

The second way is to access the page through DSC by entering www.dsc.disa.mil and then click on DISA DIRECT.


Defense Information Systems Agency
HOME | MISSION/MANDATE | SEARCH | INDEX | FEDERAL LINKS | STATISTICS | WEB OPERATIONS
Security & Privacy Notice
Meet the Director
Public Affairs
What's New?
Forms
Publications
Y2K
DoD ATM Standards
Opportunities
DISA Direct
Job Announcements
Sign our Guest Book
We support the Warfighter!
CORE MISSION AREAS
Global Command and Control System—GCCS
Defense Information System Network—DISN
Defense Message System—DMS
Global Combat Support System—GCSS
Defense Information Infrastructure Common Operating Environment—DII COE
Information Security—INFOSEC
Organizational Structure Summary | Command Staff | Organizational Staff | Field & Line Organizations

DISA Direct

Opening Screen on DISA Direct

Welcome to DISA Direct!

This is a U.S. Government System! Please read our disclaimer before proceeding.

- **Getting Started**
- **FAQ**
- **Registration Center**
  - Create a Userid
  - Registration
  - Change User Information
  - Central Address Directory
- **Electronic Mall**
  - Current DISA Contracts
  - Product and Service Manager Directory
  - Search the Mall
- **Order Entry**
  - Information Request
  - EMSS Request
  - Telecom Request
- **Order Status**
  - Status of Acquisition Messages (SAMs)
- **Online Reports**
  - Usage Billing
  - Customer Cost & Obligation
- **Contracting**
  - Opportunities
  - Past Performance
- **Reference**
  - Notices to Customers
  - Policies
  - Procedures
    - *DISAC 310-130-x (draft)*
  - User Guides
    - *Enhanced Mobile Satellite Service (EMSS)*
  - Configuration Management
  - Miscellaneous

What's HOT!

DOD has established a dedicated Government Enhanced Mobile Satellite Services (EMSS) gateway in Wahiawa, Hawaii for government use through the Defense Switched Network (DSN). The EMSS gateway utilizes the Iridium System, the first commercially available, cross-linked, pole-to-pole global Mobile Satellite System (MSS), to provide global wireless personal communications on any type of narrow band wireless transmission (i.e.; voice, data, fax, or paging). For more information, see the EMSS Catalog of Equipment & Services in the Reference Area under User Guides.

World Emergency Plan and World Buisness Plan available on EMSS contract effective 2 July 99. Both promotional plans provide lower monthly access fees with slightly higher usage rates, depending on customers needs. Although the World Emergency Plan will remain in effect for the life of the contract, service under this plan can only be ordered through 31 August 99.

New Equipment Packages added (apearate CLINs with specific equipment combinations).

Price Reduction of 54% on EMSS Handset. Lower prices on a majority of accessory CLINs.

What's New

Provisioning Year 2000 (P2K) Road Show goes to DISA/DITCO Pacific in August.

Eighteen(18) DLA personnel completed the first DISA Direct Web Order Training Class at Scott AFB in July.

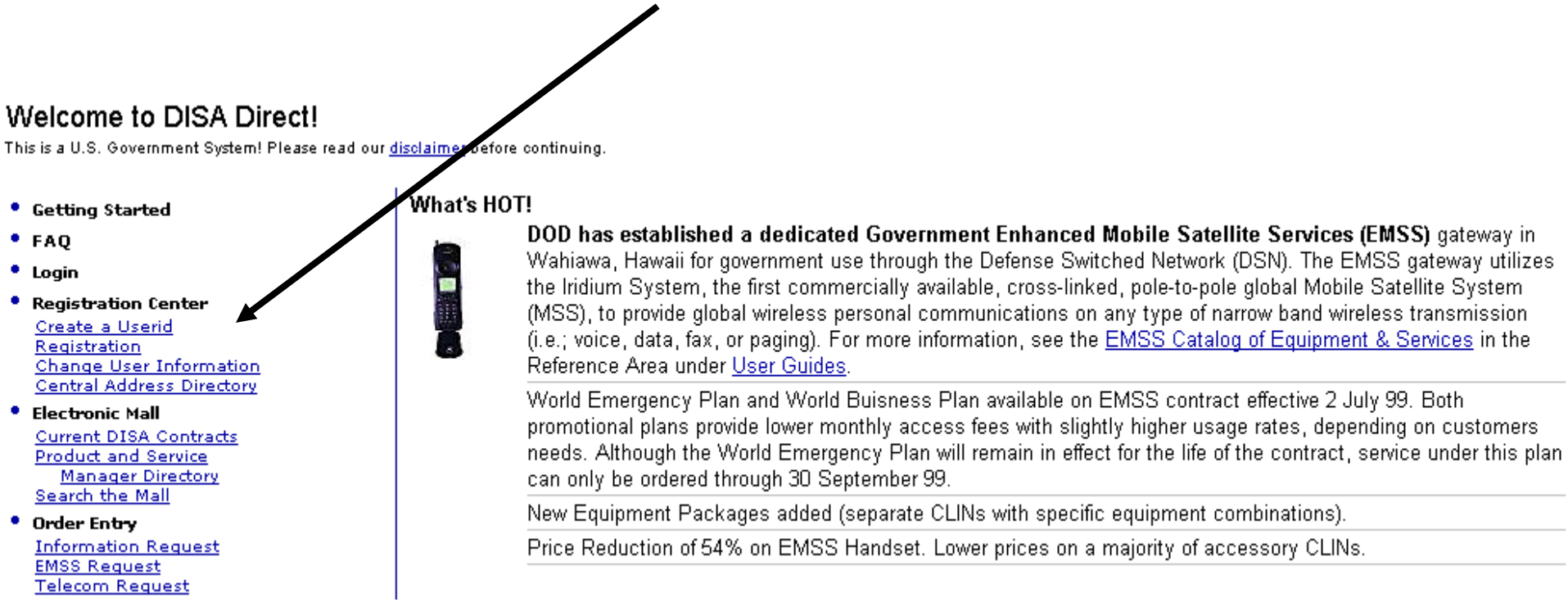
Web Order Entry (WEB OE) will be implemented starting with DLA 20 Aug 99 and will be available to other customers 3 Sep 99.

SAMS on Web and by Email. Status of Acquisition Messages (SAMs) are now posted on DISA Direct/Order Status and simultaneously sent to any Email address that comes in on Telecommunication Service Requests "ZEN" messages. For more information, see Notice to Customer 01-99, Reducing Dependence on AUTODIN for Telecommunications Provisioning, 4 Jan 99.

DISA Direct! provides a quick and easy method for U.S Government or DOD personnel to search through hundreds of products and services offered by DISA and 'Request' (or order) those products and services. As we continue to expand the services of DISA Direct!, we invite your feedback and suggestions of anything you believe would make this a better service.

DISA Direct

In order to get to the different areas in DISA Direct the user clicks on the associated option they want to do.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Getting Started
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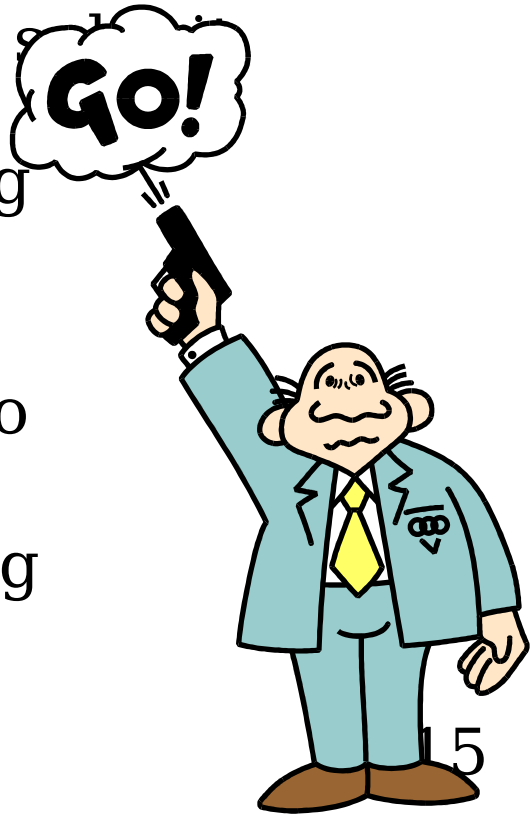
Registration Center

Many of the services/options offered in DISA Direct require user registration. The purpose of the registration center is twofold, first the user must establish a user identification. This user identification will be required in order to submit a request or to check on the status of a requirement.

The second step in the process is creating a user role. These role(s) define what functions the user will perform in the provisioning process. Is the user going to order products and services, verify submitted orders, or even provide funding for submitted requests?

The registration center also provides a way for the user to keep their account information current.



Electronic Mall

The Electronic Mall provides customers a way to research the various products and services offered by DISA. The customer can search current DISA Indefinite Delivery/Indefinite Quantity (ID/IQ) contracts and Basic Ordering Agreements (BOA).

A directory provides a generic description of the products and services offered by DISA along with points of contact for potential customers to direct questions to regarding the DISA offerings.

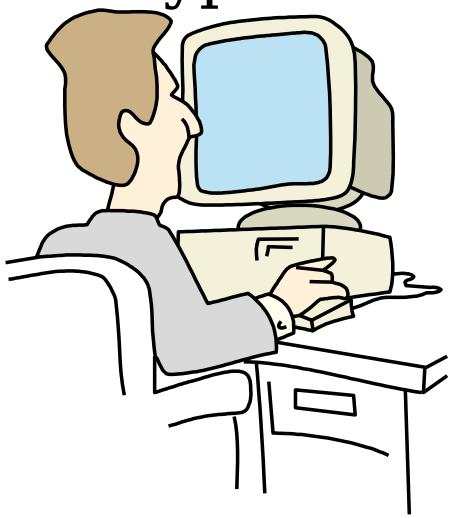
Finally, the customer can search the mall to locate information on specific DISA products and services. This feature also allows users to search the mall area using key words (i.e., modems, channel banks, etc.).

Order Entry

Order entry is where the customer places their on-line request for a product or service offering. There are several types of requests depending on the service offering.

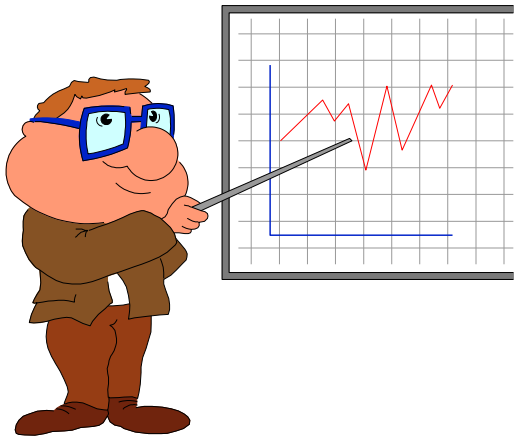
The Telecom Request (TR) permits customers to provide the complete details of the requirement for requesting a data, voice, video or other type of service

Enhanced Mobile Satellite Service, used for requesting products or services that are off the DISA contract.



Order Status

Order Status is for providing status to the customer regarding their requested services. For instance, a copy of the SAM will be posted in this area and can be retrieved using the Web request number or other requirement identifier. A userid and password are needed to access the information contained in this area.

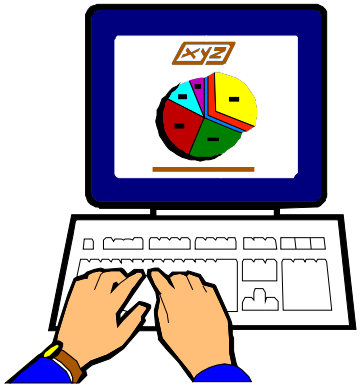


Future enhancements include access to tracking data which will provide current status of your requirement.

Online Reports

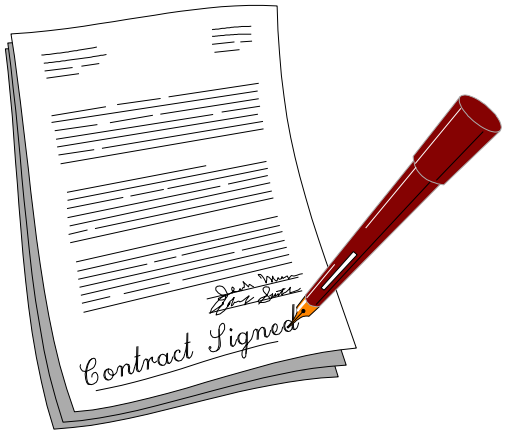
Various online reports will be accessible through DISA Direct. A userid and password are needed to access the information contained in this area.

The customer will be able to obtain information on usage billing as well as Customer Cost and Obligation Report (CC&O)



Contracting

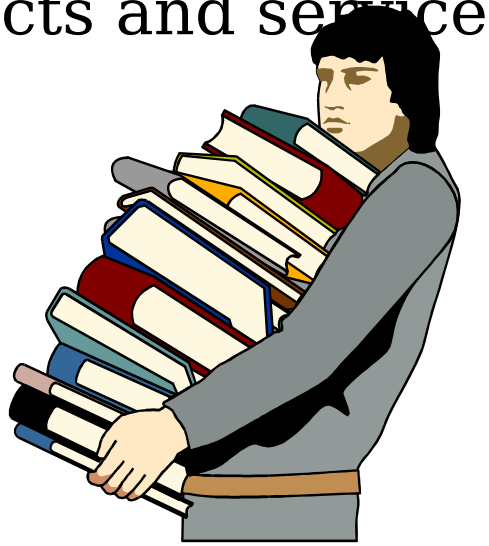
This item replaces the DISA Acquisition Bulletin Board System (DABBS). Items posted by DITCO, as available for bidding will now appear here.



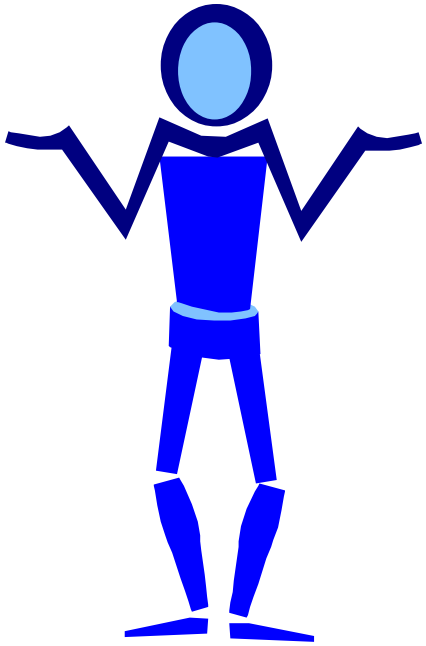
Reference

This area of DISA Direct will be used to place reference material. No userid and password will be needed to access the information in this area.

For example, DISAC 310-130-X will be posted here, in addition to items of interest pertaining to DISA Direct along with various products and services offerings.



Functionality



- A help function is included which provides links to reference data in preparing requests. This help function will link specific areas on the request screen back to the reference documents providing the explanation of that item.
- Drop down menus will also be available throughout the request.
- You can use standard Windows cut/copy/paste functions when filling in information on the request.

Functionality

- Optional/Mandatory Information
  - Single asterisk items are mandatory. *
  - Mandatory information must be provided in the request.
  - Double asterisk items, information must be supplied for one of the two blocks which are marked. **
  - A warning message will appear stating the information is missing. Fill in the required information and click on ‘Submit’ again.

Process Enhancements

Old Process	New Process
RFS	TR
Multiple Data Bases	Single Data Base
AUTODIN	WEB / E-mail
SAM	On-Line Status
Standardized Reports	Customized Reports
Customer Support	Customer Service
Cost Estimates / Quotes	On-Line Pricer
Manual Product Research	Electronic Mall Browsing

Summary

We hope this presentation on the DISA Direct home page will assist you in gaining a better understanding of the various functions, and how to use this page to research the various product and service offerings as well as ordering these services.

If you have any further questions concerning the DISA Direct please call our Customer Service Center at:

Air Force Branch - DSN 779-8960, CMCL 618-229

Army Branch - DSN 779-8970, CMCL 618-229-89

Navy/DLA Branch - DSN 779-8990, CMCL 618-229-

Other Services Branch - DSN 779-8980, CMCL 618